

Communication

ASU is committed to ensuring the health and safety of its stakeholders. To accomplish this goal, new campus behaviors and expectations will be conveyed with transparency and participatory communication. We want faculty, staff, students and alumni to stay in-the-know. It is imperative, as well as expected, that all stakeholders employ the following strategies:

- Read all email notifications and reminders sent by the President or his designee.
- Visit the [ASU website](#) to stay abreast of any changes that may impact students, faculty, staff and visitors to maintain compliance with guidelines and protocols.
- Participate in surveys to gather feedback on our progress with reopening the campus during the summer/fall 2021 term.

- Report health concerns to appropriate ASU offices.

Students who exhibit COVID-19 symptoms are required to contact the ASU Health Center at covidsupport@alasu.edu or **334-604-9206**.

Employees are required to alert the Human Resources Department at dcarr@alasu.edu as well as their supervisor.

- Faculty and students should regularly review announcements from Academic Affairs, Student Affairs and Enrollment Management.
- Official communication about COVID-19 and other University business will be sent to ASU email addresses. Students and employees should ensure they can access and regularly check their ASU email accounts. Contact OTS with any email access issues: **334-229-4560**.
- Parents and family members of ASU students are encouraged to join the ASU Parent and Family Experience Portal to receive news from ASU. Please go to this website to join: https://alasu.campusesp.com/users/sign_in

Evaluation

Assessment and evaluation efforts are ongoing to promote continuous improvement for the reopening of ASU. The following mechanisms will be utilized for data collection, analysis and utilization of results.

- Tracking and monitoring
- Survey of effectiveness and satisfaction
- Counts of services and reports of concerns
- Gathering of qualitative feedback from all stakeholders

