

Campus Services



>>> Camps and Programs

Camps and programs are being modified with limited access and virtual options. Contact Campus Camps at (334) 229-8487 or email at campuscampus@alasu.edu.

>>> Food Service Operations

Residential dining will implement new health and safety protocols for all dining establishments, including observing social distancing guidelines, decreasing capacity in locations, re-imaging serving stations, removing self-service items and increasing to-go meal options. Cashiers will count students' entrances and exits to ensure occupancy levels are not exceeded. ASU's current food service provider, Aramark, is developing a cashless option to eliminate cash handling. Students, faculty and staff will be encouraged to utilize to-go meal options.

>>> Ticket Operations

While the ticket office continues to maintain business hours, a comprehensive communications plan for ticket operations is being developed to ensure efficient operations. The ticket office will continue to encourage season ticket holders to renew online or over the phone. In addition, renewal-by-appointment options are being developed.

>>> Bookstore

The University's bookstore will follow COVID-19 procedures that are aligned with the campus reopening guidelines and are applicable to all customers and vendors. Visit the bookstore website for details at www.bkstr.com/alabamastorestore/home.

>>> Mail Services

Social distancing, strategic queuing and a comprehensive communications plan are being developed to ensure efficient operations. Receiving of mail and packages will continue through safe and proper hygienic practices. Vendors will be required to remain outside the building, wear masks and maintain social distancing.

>>> Copy Center

Pickup and delivery will be managed by adhering to social distancing guidelines. Faculty and staff are encouraged to continue using the request portal www.alasu.edu/faculty-staff/technology-services/copy-exchange/copy-exchange-request-form

>>> Department of Public Safety

The Department of Public Safety continues to ensure the safety and security of the campus community, 24 hours day, 7 days a week. Students and employees should call Public Safety at **334-229-4400** or **334-229-4717** if they have an emergency or would like a courtesy escort at night from a building, residence hall or car. Students and employees may also contact Public Safety if they would like to speak with the Violence Against Women Program. **Students and employees should ask all visitors to check in at the Public Safety office, located at 1453 Carter Hill Road, prior to entering campus.**

>>> Access to Human Resources Services

Telehealth services are available to ASU employees and their families through Blue Cross Blue Shield (BCBS). Employees should check with their in-network provider to see if they participate in Telehealth. To locate a current listing of in-network providers, login to myBlueCross and visit FindADoctor. Telehealth services:

- Give employees the option to receive care remotely in order to limit their exposure to COVID-19 and other illnesses;
- Serve as an initial screening when one needs testing for COVID-19;
- Provide consultations and visits rendered by in-network providers for low complexity or routine health conditions; and
- Provide ongoing health evaluations and care management based on the in-network provider's medical judgment.

Employee Assistance Program

ASU's employee assistance program (EAP) is provided by Integrated Behavioral Health. The EAP assists employees with personal problems and/or work-related problems that may impact their job performance, health, or mental and emotional well-being. EAP provides confidential counseling in a number of areas, including anxiety and depression; divorce and separation; drugs and alcohol; grief and loss; and legal and financial. EAP is available 24 hours a day, 7 days a week. The specific access details are as follows: **1-800-386-7055** or **www.ibhworklife.com**. To access EAP, contact HR for the username and password.

COVID-19 Results

Employees who are tested for COVID-19, during normal operations and beyond, are required to notify the Human Resources Department. Tested employees are to email the following information to **dcarr@alasu.edu**: Name; Position; School/Department; Date of and place where the test was conducted; Results (if have); and Contact phone number. Upon receipt, Human Resources will notify the Health Center.

Please note that the ASU Health Center administers testing for COVID-19. For appointments and more information, contact the Health Center at 334-604-8431.

**IMPORTANT CAMPUS NUMBERS FOR
FACULTY, STAFF, STUDENTS AND VISITORS**

Academic Advisement	334-229-8394
Academic Affairs	334-229-4231
Academic Labs/FYE and SYE	334-229-8420
ACES	334-229-5304
Admissions	334-229-4291
Athletics	334-229-4507
Career Services	334-229-4156
Cashier Office	334-229-4198
Counseling Center	334-229-4894
Disability Services	334-229-5127
Diversity and International Affairs	334-229-4713
Financial Aid	334-229-4862
Greek Life	334-229-4888
Health Center	334-229-4436
Housing & Residence Life	334-229-4357
ID Station	334-229-4751
Judicial Affairs	334-229-4834
New Student Orientation	334-229-4233
Office of Technology Services	334-229-4560
Student Affairs	334-229-4241
Student Government Association	334-229-4020
Parking	334-229-4660
Public Safety	334-229-4717
Student Accounts	334-229-4258
Student Life	334-229-4151
Student Media	334-229-4419
Records and Registration	334-229-4243
Veterans Affairs	334-229-4991