

## Communication

ASU is committed to ensuring the health and safety of its stakeholders. To accomplish this goal, new campus behaviors and expectations will be conveyed with transparency and participatory communication during all phases of reopening. We want faculty, staff, students and alumni to stay in-the-know. It is imperative, as well as expected, that all stakeholders employ the following strategies in all phases of reopening the campus.

- Read all email notifications and reminders sent by the President or his designee.
- Visit the reopening of ASU website to stay abreast of any changes that may impact students, faculty, staff and visitors to maintain compliance with guidelines and protocols.
- Visit the Frequently Asked Questions (FAQs) webpage that will be available to provide clarity and required expectations in the reopening of campus.
- Participate in surveys to provide your feedback on our progress in reopening the campus.
- Report health concerns to appropriate ASU offices.
- Faculty and students should regularly review announcements from Academic Affairs, Student Affairs and Enrollment Management.
- Official communication about Covid-19 and other University business will be sent to ASU email addresses. Students and employees should ensure they can access and regularly check their ASU email accounts. Contact OTS with any email access issues: **334-229-4560**.
- Parents and family members of ASU students are encouraged to join the ASU Parent and Family Experience Portal to receive news about ASU. Please go to this website to join:  
[https://alasu.campusesp.com/users/sign\\_in](https://alasu.campusesp.com/users/sign_in)

## Evaluation

Assessment and evaluation efforts are ongoing to promote continuous improvement for the reopening of ASU. The following mechanisms will be utilized for data collection, analysis and utilization of results.

- Tracking and monitoring
- Survey of effectiveness and satisfaction
- Counts of services and reports of concerns
- Gathering of qualitative feedback from all stakeholders