

NEWSLETTER



Spring 2025

IESIT is launching this newsletter to share important information with the Alabama State University campus community. IESIT supports ASU by providing oversight and coordination for the ASU's accreditation, strategic planning, continuous improvement, data analytics, and strategic initiatives.

NEWS & UPDATES

SACSCOC Fifth Year Interim Report (FYIR)

The FYIR is the priority this semester since our goal is to complete ASU's FYIR by December 2025. We are collaborating with colleagues from across campus and ask everyone to prioritize FYIR work to ensure our continued accreditation with SACSCOC.

Satisfaction Surveys

During this semester, we will be administering satisfaction surveys for students and employees. Please take the time to complete the employee survey and encourage students and alumni to complete their surveys.

The Gold Standard

Remember, all employees need to complete The Gold Standard Customer Service training in Canvas. Contact David Hammond if you have any questions about accessing the course.

Hornet Connect

Remember to download the ASU Hornet Connect app for information about ASU

Workshops

We continue to provide continuous improvement workshops. This semester, the workshops focus on Hornet Connect, institutional survey results, SmartEvals, Sedona, and Qualtrics. Please review the flyer for dates and times.

IESIT SERVICES

INTERESTED IN...

ASU data

Visit [ASU's Interactive Factbook](#)

If you need other data, [submit a data request](#)

Coaching or training for continuous improvement activities

[Submit a coaching request](#)

Administering a survey

Learn about ASU's Survey Policy and [submit a request](#)

Customer service training or information

Contact David Hammond

IESIT TEAM

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DUAL ENROLLMENT

Delandra Walker
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Scan QR code to register for IESIT workshops.

All workshops are virtual.

Participants must register before receiving a Teams link.

